

**Horsham District Community Safety Partnership
Vulnerable People Action Plan 2016/17**

Strategic Objective	To engage with the most vulnerable people in our communities in order to reduce levels of crime and provide appropriate support
Context	Focus on younger and older people as well as people with disabilities (including Mental Health)
Strategic Objectives	<ul style="list-style-type: none"> • To increase the confidence in reporting of crimes by these groups. • Delivery/support of practical events / activities with relevant partners. • Identifying the level of services already available on Horsham District, and to identify any gaps. • Promoting the activities of the CSP regarding vulnerable persons.
Key Performance Indicators	<ul style="list-style-type: none"> • The number of events relating directly to these groups that members of the CSP are involved in. • The promotion of national, regional and local campaigns. • The prevention of scam crimes. • Producing a gap analysis of services needed for our vulnerable communities in service provision
Operational Delivery Lead	Greg Charman – Community Safety Manager, Horsham District Council

Action	Progress	Status (R A G)
1. Older People – To form an Older Vulnerable Persons Group.	Group formed with multi-agency attendance and key issues being considered and built into an action plan which is being delivered.	
2. Older People – Conveying Operation Signature related information to our residents.	Ongoing messages and activity being put out by the CSP in the form of new releases and Operation Signature sessions to older people's groups. Community Link Alarm team delivering the little book of big scams to all vulnerable customers.	
3. Older People – Operation Autumn	Operation Autumn is the seasonal campaign designed to protect vulnerable people during the Halloween / Bonfire Night period. Op. Autumn had a dedicated action plan for 2016 which was delivered by a number of key stakeholders.	
4. Older People – Developing Neighbourhood Wardens / Town Centre Guardians.	The Warden scheme continues to grow with Pulborough having recently joined and now having a two person part time team. Other Parishes have shown interest and work is ongoing to try to expand the scheme further. Linked to the above is the concept of Town Centre Guardians to undertake a number of key functions, many of which will link in with protecting our most vulnerable individuals. There is a funding gap at present which is being considered.	

<p>5. Older People – Severe Weather and Winter Wellness</p>	<p>The CSP were active partners in the recent winter wellness event run to raise awareness of key issues particularly for older residents. An action plan has been formed with the underlying causes such as fuel poverty being considered. Linked to this are the CSP’s members own severe weather plans which feature both older people and disabled people as key priority service groups.</p>	
<p>6. Older People - Identify any national, regional and local campaigns and promote them by CSP via a Communications and Engagement plan.</p>	<p>The Communications and Engagement Plan is written and is being delivered as ongoing work to the CSP.</p>	
<p>7. Disabled People - To support local disability groups and encourage reporting of Hate Crime.</p>	<p>Sussex Police Disability Engagement Officers and PCSOs to attend local community disability events and groups e.g. Oasis Disco, people come first meetings to explain why it is so important to report incidents.</p>	
<p>8. Disabled People – To support our homeless individuals</p>	<p>Many of the homeless individuals in the District have complex physical and mental health needs. Very recently the District Council in association with Worthing Churches has appointed an outreach worker on a 1 year contract working full time. That post has a series of objectives to assist homeless people in getting the support they need.</p>	
<p>9. Disabled People – to support Pegasus Card</p>	<p>The Pegasus Card to be promoted at all events attended by CSP staff, signposting to the application form on the Sussex Police website.</p>	
<p>10. Disabled People – Agencies to discuss current service provision and to promote this.</p>	<p>To support the introduction of a scheme to improve local services for people with a learning disability and make our District safer by identifying locations where people will be supported as required. There are good examples of other schemes nearby with Thumbs Up and Safer Places seen as good practise.</p>	

11. Disabled People – Information to carers	Develop a training programme for carers of people with disabilities to better understand the signs and symptoms of hate crime and how to report incidents.	
12. Disabled People – Dementia Friendly	To support Horsham becoming a Dementia Friendly District by working with the Co-ordinator to ensure services are both accessible but also that the needs of the customer are considered carefully.	
13. Young People – supporting Horsham Matters with youth work.	ASB team to liaise with Horsham Matters and identify ways in which we can provide support to the youth workers.	
14. Young People – Listening Lunches	Police to attend listening lunches at schools to encourage reporting of crimes and provide reassurance.	
15. Young People – Personal Safety Social Media Campaign.	Worked with Collyers College to develop a campaign of short films to address key personal safety issues. All 3 videos have been released on social media channels and gained much exposure receiving several thousand views. All 3 can be viewed via the CSP website.	
16. Young People – Cannabis awareness and responses within schools	Developed a cannabis action plan for the district with a specific focus on working more closely with secondary schools to raise awareness of the issues amongst young people and parents as well as standardising the response of the schools.	
17. Young People – Child on Parent Violence Campaign	The ASB team have taken a lead in developing a local campaign to address the issues which come from Child on Parent Violence. The campaign has been launched with an accompanying action plan but ongoing work will be delivered during 2017.	
18. Young People – Junior Neighbourhood Watch	Continue to develop the Junior Neighbourhood Watch programme in schools across the district.	
19. Young People – Prevent agenda	HDC has the statutory duty to provide local training to a range of services in raising awareness of key issues including radicalisation. 4 sessions were delivered during 2016 with more planned for 2017.	

20. Young People – publicising Op Kite	Child Sexual Exploitation – use of social media, posters and local press articles to highlight this issue by all CSP agencies. Work with licensed premises, taxi companies and hotels to explain how each has a role to play in identifying potential issues and how to report.	
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